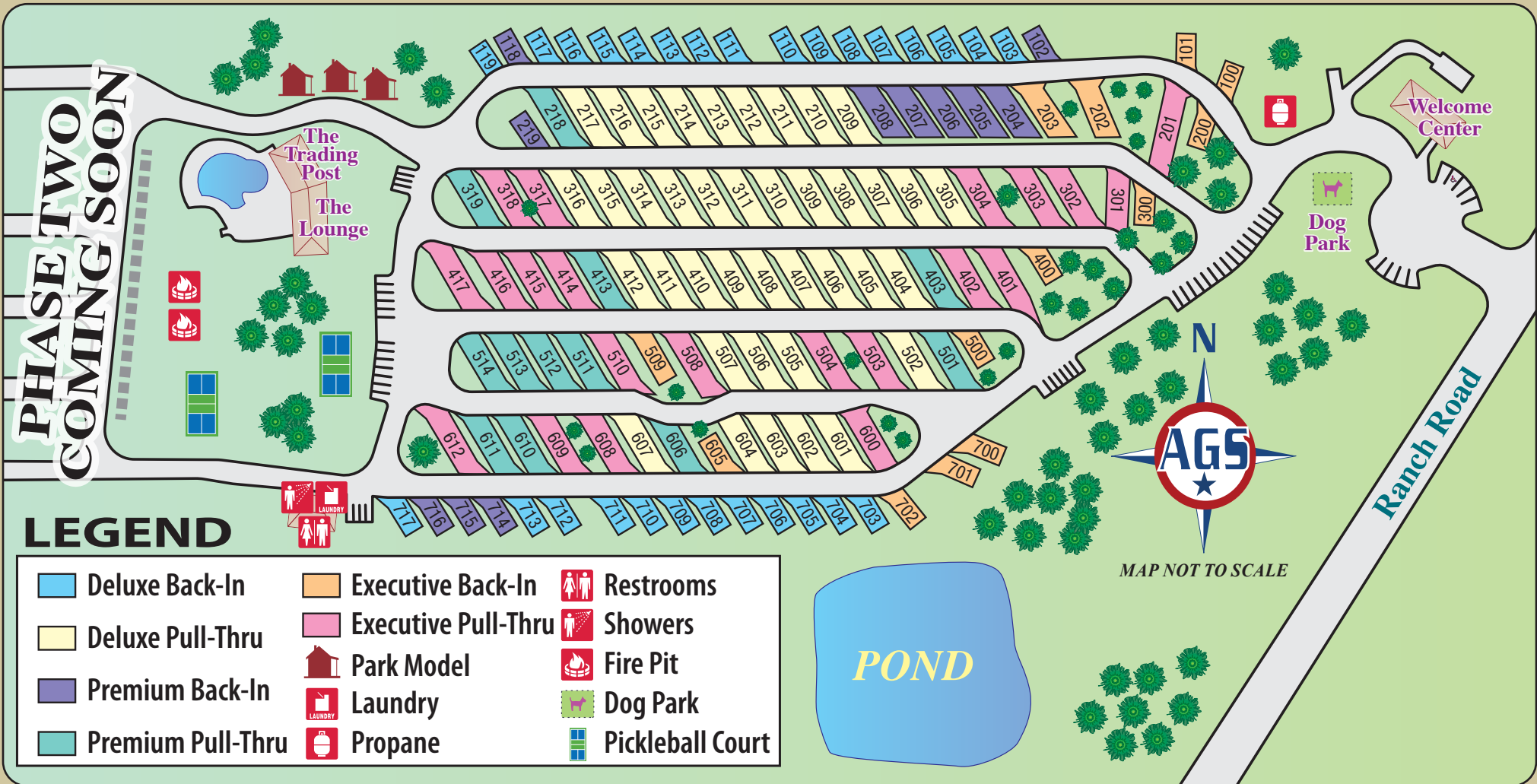


# HORSESHOE RIDGE

RV RESORT



(512) 650-8163 • 17901 Ranch Rd 12, Wimberley, TX 78676

# RULES & REGULATIONS HIGHLIGHTS

*A complete set of rules & regulations is available at the Front Desk. Additional rules are posted as applicable throughout the Resort*

## VEHICLE POLICIES

- **Speed limit within the Resort is 5 mph.** For the safety of all this rule is strictly enforced.
- All guests, visitors and vehicles must register at the office before occupying or proceeding to a site.
- All Vehicles must be current on their State Registration.
- All vehicles must have a means to move within 2 hours of any request. All travel trailers and fifth wheels must be accompanied by a tow vehicle that will remain with the occupant.
- No sleeping in personal vehicles, or anywhere outside of your RV.
- Vehicles in a state of disrepair will not be allowed to remain on property.
- One habitable and two non-habitable vehicles are allowed per site and must be parked completely on the pad within the site. Please do not park on the grass, gravel, mulch, along the roadways, or in vacant sites.
- ATVs, UTVs, and dirt bikes or similar motorized vehicles are not allowed on property.
- Extra vehicles, including boats and trailers, must park in designated parking areas and will incur an additional fee at the current market rate per vehicle per month. All vehicles must be registered at the Front Desk upon arrival.
- No repairs or maintenance may be done on the Company's property, except by approved Company mobile services.
- All vehicles must have current insurance in place at all times, including golf carts.
- Anyone operating any motorized vehicle must have a valid driver's license.
- RV washing is permitted for a fee of \$25 per RV including the use of mobile services. The vendor must supply their own water. Fees must be paid at the Front Desk and a wash pass must be displayed prior to washing.
- Drive only on the roadways and never through an empty site.
- All vehicular noise is to be kept to a minimum.
- Bicycles must follow all road rules including speed limits and all riders are required to wear a helmet. Bicycles ridden at or after dusk must have an operable headlight & taillight.
- Drones are not permitted over any campsite or common area to maintain every guests' right to privacy.
- Roadways are to be used for walking, biking, and driving. Other activities on roadways should be limited and not interfere with the enjoyment of the resort by other guests.

## SITE CONDITION

- Please keep your campsite tidy and debris-free, including oil and mud.
- Only outdoor or patio furniture and items intended for outside use are allowed outside the RV and must be kept to a minimum. Indoor furniture such as couches, recliners, and end tables are not permitted outside the RV.
- Clutter and eyesores such as garbage, boxes, tools, wood, empty flowerpots, etc. are not permitted.
- Windows must be covered with standard window treatments. No aluminum foil, flags, blankets, or similar items.
- Flags of current nations, states, provinces, sports teams, military, and college affiliations are permitted. No other flags are permitted including political party, confederate flags, or flags containing profanity.
- No skirting is allowed around your RV.
- Permission is required to alter sites in any way including any building additions.
- The following are not allowed on sites (including under the RV):
  - Concrete blocks to form structures or brace awnings. Tarps are not permitted.
  - Sheds, decks, stairs, fences or utility buildings, including storage bins.
  - Clotheslines or hanging of laundry.
  - Tarps are not permitted on camping vehicles.
  - Carpets, mats, potted plants, etc. on grass.
  - Appliances outside the RV, including hot tubs.
  - Air conditioners not designed for RV use (i.e. window units or evaporative coolers).
  - Pools, hot tubs, trampolines, bounce houses and similar items.
  - No Boats, Cargo, or other trailers are permitted on site unless approved by management.
  - No tents are allowed.
  - Operating a business from your site, not including 'work from home' telecommuting.

## PET POLICIES

- Non-aggressive pets are welcome and must be registered at the Front Desk upon arrival. There is a maximum of 3 pets per campsite and 2 pets per pet-friendly Cabin or Cottage. Pet fees apply for pets in pet-friendly Cabins or Cottages.
- Pets must be kept on a maximum 6-foot leash at all times while within the property.
- Pet kennels, pens, fencing, corrals, or crates, etc. are not permitted. Pets may not be left outside unattended.
- Guests are responsible to "clean up" after their pet. All pet waste must be properly disposed of in a trash receptacle.
- Guests should carry proof of pet's current vaccinations.
- Pets are prohibited in ALL Resort buildings, including restrooms.
- Noisy, vicious, or unruly pets are not allowed. Guests who are unable to control their pets must remove them from the premises, or the animal may be taken by local animal control authorities.
- The Company is not responsible for and will hold accountable pet owner for any injury or damage caused by pet(s). In addition, the owner of the pet that causes injury or damage to others is expected to resolve the issue directly with the injured party.

## SECURITY

- Video cameras are in use in common areas of the property. These devices, or lack thereof, are not a guarantee of personal safety or protection of personal property and are not a guarantee against criminal activity.
- Management is not responsible for lost, stolen or damaged articles.
- Please be sure to keep your valuables and bikes locked when not in use.

## CODE OF CONDUCT

- Quiet hours are 10pm to 8am
- Parents are responsible for their children's and visitor's behavior and compliance with Park rules.
- Children under 14 must be accompanied by an adult at all times while on park premises.
- Please be courteous to other guests around you and do not walk through other campsites.
- Loud, objectionable noise is not allowed at any time.
- Profanity, violence, or inconsideration towards other guests and/or Resort personnel will not be tolerated.
- Alcohol: If taken off your site, must be concealed in a foam insulator or plastic cup.
- Please leave the Resort facilities as you would like to find them. Please clean up after using Resort facilities such as rinsing the shower, sink, etc.
- No soliciting of business is allowed on company property unless specifically permitted such as a Resort-sponsored event. Signs for the sale of products, services and RVs are not allowed.
- **No smoking, including vaping, in any Resort buildings or outdoor recreational amenities. Smokers, please do not throw your cigarette butts on the ground. No possession or use of illegal drugs.**
- This is a privately owned Resort. Management reserves the right to refuse services, ask visitors to vacate or deny access to anyone under any circumstances it deems necessary. There are no refunds if you are asked to leave the Resort.

## SITE & RESORT AMENITIES

- Please report any issues with your site to the Office.
- Utility connections are to be made at the assigned site using 1 receptacle only, either 30amp or 50amp, but not both.
- Sewer: All sewer connections must have an airtight seal as required by State & Federal law. All sewer hoses must be elevated and free of leaks. You must use septic-friendly tank treatment and RV toilet paper, no other chemicals or paper products including formaldehyde, flushable wipes, paper towels or feminine products, grease/fats, diapers, cat litter, hazardous substances, syringes, etc. can enter the septic system. Position your hose along the site pad and divert it onto the grass at the connection only. This allows us to maintain the grass in an efficient manner.
- Electric: We recommend the use of a surge protector. Plug your RV power cord in firmly with no space between the plug and the chosen receptacle. Turn on the appropriate power breaker after plug has been inserted. Excess cord must be coiled neatly on the site pad. When departing, turn power breaker off before disconnecting your plug from the receptacle.
- Water: We recommend the use of a water pressure regulator. Excess hose must be coiled neatly on the site pad. Heated hoses are required to be used during periods of freezing weather.
- Refuse: Place all refuse in a bag and place at the end of your site between 8am & 10am for pickup. If it is after 10am you must take your refuse to the dumpster located at the front of the park. Refuse is limited to normal household trash, no large items. Please do not leave refuse out overnight or in any open container to avoid wildlife interaction.
- Satellite Dish: Management approval is required prior to placement. Dish and all cabling must be within the confines of the site and not posing a tripping hazard to anyone.
- Fire Pits: Propane and Elevated fire pits are allowed. Extinguish campfires when you are done enjoying them. There are firepits up at the amenity center you are welcome to enjoy.
- Generators: Use is prohibited except with written permission from park management for unique circumstances.
- Please do not use portable grills on the picnic table without protecting the table from heat and or food splatter.
- Additional and/or specific rules for the fitness center, swimming facility, golf cart rentals and other amenities will be outlined in the rental agreement or posted near the amenity.
- No nails, screws or bolts in Resort trees.

## NATURE

- Please do not cut, trim, or otherwise disturb the natural vegetation in and around the Resort. No nails, screws, or bolts in Resort trees.

## EMERGENCY AND SAFETY

- If you need to call 911 and time allows, please call the Front Desk **after** you have called 911 so that staff can be prepared to escort the emergency personnel to your site.
- If you observe any activity you believe to be of concern, please call the Front Desk.
- Legal/illegal weapons, fireworks, firecrackers, slingshots, bows and arrows, toy guns, or anything that could be mistaken as a weapon are NOT permitted outside of RV.
- Firearms including BB guns, pellet guns, air guns & paintball guns must be kept inside the RV. Pursuant to Section 30.07, Texas Penal Code (Trespass by license holder with an openly carried handgun), a person licensed under Subchapter H, Chapter 411, Government Code (Handgun Licensing Law), may NOT enter this property with a handgun that is carried openly.
- Please winterize or otherwise protect your RV during freezing weather. Company is not responsible for damages caused to RV by freezing conditions and further, User will be responsible for any damages to Company property resulting from improper freeze protection of users RV + connections.

*The above rules & regulations were established to maintain high standards of cleanliness, safety, and maintenance, with a "Good Neighbor Policy" in mind. Since every contingency cannot be covered in a set of rules, we reserve the right to update the Rules and Regulations at our discretion. Your compliance is very much appreciated and will ensure a pleasant stay for all.*